

# Home



## Tonido & TonidoPlug User Manual

### Technical Support is available through our User Support Forums

Please visit our forums if the documentation didn't answer your question

Tonido FileCloud User Manual

## Getting Started with Tonido

## Understanding How Tonido Works

### Tonido Software

- Installation
    - Windows
    - Mac
    - Linux
      - Ubuntu Linux 64 bit
      - Ubuntu Linux 32 bit
    - Raspberry Pi
  - Configuration
    - Account Creation
    - Basic Tonido Configuration
    - Headless System Configuration
    - Running as a Windows Service
    - Advanced Configuration
      - Port Forwarding
  - Manage Apps
  - How Do I?
    - Access
      - Access From Outside
      - Access From LAN
      - Access From Mobile
        - Access from iPhone & iPad
        - Access from Android
        - Access from Blackberry
    - Files
      - Managing Files
      - Recent Files
      - Managing Favorites
      - Access USB Drives (Connected to TonidoPlug) from a Remote Machine
    - Music
    - Video
    - Sharing
    - Sync Files
      - Changing Sync Folder Locations on Server
      - Changing Sync Folder Locations on Client
      - File and Folder changes are not detected on Linux or the TonidoPlug
      - Files that don't sync
    - Index Files
    - Updating Tonido to Latest Version
    - Automatic Photo and Video Backup using Tonido iOS app
    - Access Tonido in stand alone mode without relay
    - Automatic Photo and Video Backup using Tonido Android app
- Settings

- General Settings
- Account Settings
- Network Settings
- Misc Settings
- Log Settings
- Misc
  - Tonido Privacy
  - Tonido Security Features
- Software Troubleshooting
  - Create a new Tonido Account
  - Get Tonido Log File
  - Mac: "Tonido is damaged and can't be opened." message after downloading Tonido for Mac DMG
  - Recover my password
  - Sync Issues
  - Tonido 1-Click Share gives error "Tonido Share App not loaded"
  - Troubleshooting - Too Many Attempts
  - Troubleshooting - Unable to open Tonido UI in browser
  - Troubleshooting - Unable to play songs in Jukebox
  - Troubleshooting- Unable to Upload File
  - Unable to access Tonido using 127.0.0.1 in Windows 8.1 / IE11
  - Unable to create Tonido Account
  - Unable to reuse deleted Tonido Unique Computer Name
- Tonido Customization

## Tonido Mobile Software

- iPhone and iPad
  - iOS How To?
    - How to transfer music into iPhone and iPad
    - How to download music into iPhone and iPad
    - How to play FLAC files on iPhone and iPad
    - How to transfer music from computer to iPhone or iPad without iTunes
    - How to download photos from computer to iPhone, iPod and iPad?
    - How to Play avi on iPhone and iPad?
    - How to send picture files from iPod, iPad, iPhone to computer?
    - How to stream MKV HD video to iPhone, iPod or iPad?
    - How to stream video from your computer to iPhone, iPod and iPad?
    - How to stream video to iPhone iPad or iPod?
    - Media Streaming from Mac to iPhone and iPad
    - Ubuntu Video Server to stream videos to iPhone and iPad
    - Perform Automatic Photo and Video Backup
- Android
  - Android How To?
    - How to download music to Android Phones and Tablets
    - How to download photos from computer to Android phones and tablets
    - How to play FLAC music files on Android phones and tablets
    - How to stream MKV HD video to Android phones and tablets
    - How to stream video from your computer to Android devices - Google Nexus and Samsung S3
    - How to stream video to Android phones and tablets
    - How to transfer music to Android phones and tablets wirelessly
    - How to view photos from Android phones and tablets
    - Media Streaming from Mac to Android phones and tablets
    - Ubuntu Video Server to stream videos to Android phones and tablets
- Blackberry
- Windows Store App
- Windows Phone

## TonidoPlug Hardware

- Introduction to TonidoPlug
- TonidoPlug FAQ

- Installation, First Steps
- Configuration - Change Network Settings
- Configuration - Manage USB Drives
- Updating Tonido Software
- How to recover my Tonido account password
- Basic Topics
  - TonidoPlug Best Practices
  - Transferring Files To From TonidoPlug
  - Hardware Compatibility
  - Switch & LED Lights
- Advanced Topics
  - Add a Hard Drive to TonidoPlug2's NAS Enclosure
  - SSH into TonidoPlug
  - Booting off USB Drive
  - TonidoPlug2 - Device Boot Order
  - Mounting windows share on TonidoPlug
  - Creating user authenticated network shares
  - Installing and Configuring iTunes Server
  - Media Streaming
  - TonidoPlug2 - LED GPIO numbers
  - Flashing A New Kernel Onto TonidoPlug2
  - Switching software repository in Ubuntu on TonidoPlug 1
- TonidoPlug Troubleshooting
  - My TonidoPlug is not listed
  - Can't access my TonidoPlug
  - How to find my TonidoPlug's MAC address
  - Forgot the TonidoPlug's administrator password
  - Reset TonidoPlug to DHCP
  - Collecting debug logs from TonidoPlug
  - How to fix TonidoPlug flash disk full issue
  - All Tonido Apps are disabled except TonidoPlug Admin
  - Unable to connect to my TonidoPlug using the URL
- TonidoPlug2 Tips & Tricks
  - How to build a TonidoPlug2 kernel
  - How to install Transmission - torrent client
- Misc Topics

## Deprecated

- Setting Up SSL
- Installing CodeLathe's Root CA Certificates as Trusted Certificates
- Install TonidoPlug custom LAMP image
- Access My Files as Local Drive from a Remote Machine
- Mount as Drive using TonidoDrive
- Mount as Drive using WebDAV
- WebDAV client compatibility
- Sync Upgrade for mydlink Cloud
- Activating TonidoPro
- Tonido Upgrades
- OpenSUSE
- Fedora
- Arch Linux
- Mepis

### Tonido Service Status

Get notified of Tonido service information [Tonido Service Status](#)

### Other Docs

- [Tonido Cloud Help](#)
- [User Community Wiki \(TonidoUser.com\)](#)
- [Tonido Developer Site \(developer.tonido.com\)](#)



#### Archived Documentation

- [\(Archived\) TonidoPlug](#)
- [\(Archived\) Tonido](#)